

## Helper for Customization

### 1. Free consultation

If you are not sure about what kind of curtains do you want, our [free consultation service](#) is at your disposal.

- One-on-One service

For your better experience during the consultation, we will have one design expert to work with you exclusively and provide whatever level of service you need.

- Personalized solution

Our professional design experts have years of experience in home interior design. From style advice, product specs to measurements and installation, they will answer all kinds of questions and help you find the most suitable custom curtain idea for your home.

### 2. Visualization tool

You are able to preview the selected window treatment on the window of a certain room with NICETOWN Visualization Tool. Simply choose one sample room scene (bedroom, living room, dining room, kids' room or study room), select the color of your wall, pick the product and your preferred color, and see how it looks. Change the options to find the best window treatment solution for you.

(Note: the actual fabric texture and color may differ from the images on your computer screen. To solidify, please get your samples first.)

## Customization Process

### Step 1: Product Selection

Use our product filtering on the left side of each category page to refine your product searches based on functionality, material, pattern, etc.

### Step 2: Pick Your Curtain Color/Pattern

Try our [visualization tool](#) and see how your curtain and wall colors go together.

### Step 3: Choose A Header Type

Select from our header options to match with the rod/track you use and define the overall look of your finished curtains.

### Step 4: Fill in Your Measurements

Watch the video of How to Measure Curtains or read [Measure Guide](#) for a step-by-step instruction on getting the right curtain width and length for your windows.

### Step 5: Select Your Lining

Lining is optional for most of our curtains, however, we strongly recommend it if you would like to block out light entirely.

## Customer Service

Feel free to contact us when you have problems with your orders.

**Email:** [support@nicetown.com](mailto:support@nicetown.com)

**Phone Number:** +1(716)320-0966

**Service Time:** 9:00 AM - 6:00 PM CST